

IES STATEMENT COVID-19

20th March 2020

At IES, supporting customers has always been our key ethos and whilst the COVID-19 situation brings lots of uncertainty to the business environment, we want to reassure all our customers that we are pro-actively maintaining a responsible and common-sense approach to business as usual.

We are still carrying out site-work, following all the necessary hygiene and social distancing guidance provided by the government and WHO.

We are rigorously risk assessing and monitoring our teams & activities to ensure they are robust in mitigating the risks & challenges we face.

We have comprehensive plans in place to minimise transmission risks and to protect our employees.

We are liaising closely with our supply-chain to ensure continuance of supply and have taken the decision to increase our stock levels as part of our continuity planning.

Thanks to our cloud-based IT systems, we are able to increase homeworking and have established creative solutions to assist customers remotely where normal site visits have encountered disruption.

We'll continue to monitor this unprecedented situation as it unfolds and adapt our continuity planning accordingly. Through flexibility, partnership and communication we can continue to offer an effective service to our customers in the weeks and, potentially, months ahead.

We'll update our status with any significant changes to the procedures or protocols in place.